

To Whom It May Concern:

It is with pleasure that I hereby testify about my experience with Dual Construction.

I have known Gavin and Tony since August 2006, when I accepted a quote for some alterations, as well as the building of a wall and one-bedroomed house. Since then, they have completed a variety of building projects for me. In fact, I think it is quite safe to say that the majority of especially Gavin's working time since September 2006 till date was spent on my site. As a result, I got to know both Gavin and Tony very well, and we have built up a working relationship based on trust and mutual respect.

Extent of work done by Dual Construction:-

- Building a wall surrounding the main house (September 2006)
- Breaking down an existing portion of the main house to form a panhandle, and then remodeling this section into a granny flat (September – October 2006)
- Building a 1-bedroom house as second dwelling (October – November 2006)
- Extending an existing double garage with 5M (January – February 2007)
- Developing two complete plots from scratch (Three houses on the one plot; One house plus 3 flats on the 2<sup>nd</sup> plot, a total of 428 Sq M) (July 2007 till date)

Both Gavin and Tony are highly knowledgeable and experienced builders, with a wide variety of skills not limited to building alone. They take pride in what they do, as is evident in the high quality of their work. During the project, I showed numerous people around on the site, many of whom were either artisans themselves, or also had previous experience with building contractors. They were all equally impressed with the high standard of workmanship, as well as the general neatness of the building site.

Gavin and Tony also have a high degree of human relation skills. The construction period was marked by numerous challenges: Liaising with sub-contractors, ordering and delivery of material as well as working around tenants occupying the completed dwellings. In addition, I changed my mind very often, insisting on some last-minute changes. Despite the potential conflict situations that could have arisen from such scenarios, Gavin and Tony were always flexible, going absolutely out of their way to handle their own challenges as well as accommodating mine as best as they could. They also have a very good relation with their building teams, and my tenants felt safe at all times.

The building trade has acquired quite a stigma over the years, and you often hear "horror stories" of other peoples' experiences. However, I can honestly say that I could not have asked for a better experience with Dual Construction. Gavin and Tony conducted themselves professionally at all times, and were always committed to keep me, the customer, happy. I can also testify to their honesty, integrity and dedication.

I can recommend Dual Construction, without reservation, and have every confidence that you will not be disappointed.

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